

CONTENT AREA

Mayo Clinic and Medical Network Vendor Search Engines

ISSUE/QUESTION

I can't find Mayo on any of the provider/hospital searches for the new medical network vendors, are they contracted?

ANSWER

Aetna, Ameriben and CIGNA are all contracted with the Mayo Clinic and Mayo affiliated physicians, however, they are not found in the network vendor's search engines. Below is additional information for employees with questions regarding the Mayo Clinic and contact information for the network vendors contracted with Mayo. Please note that United Healthcare is not contracted with the Mayo Clinic.

CIGNA:

CIGNA is contracted with both Mayo facilities in AZ and all associated physicians on a specialty care level only. Please call 1.800.968.7366 with any questions.

Aetna EPO/PPO:

Please contact the Aetna Service Center at 866-217-1953 for any questions regarding Mayo. The Member Services staff has access to the list of Mayo physicians even though they are not posted on the DocFind website.

AmeriBen EPO/PPO:

All Mayo providers will be considered in network, regardless of specialty or location under the AmeriBen contract. This includes, but is not limited to, the primary care/family medicine clinics at Arrowhead and Thunderbird. Please contact member services at 1.866.955.1551 with any questions.

ISSUED

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