

## CONTENT AREA

Updated Contact Information for ADOA HRD-Benefit Services

### ANNOUNCEMENT

Since our last update in September, there have been changes within HRD-Benefit Services. Pam Peterson, Deputy Director of Benefit Services is no longer with ADOA. Chanelle Bergren is the Acting Deputy Director of Benefit Services.

New to our team:

**Kathy Beaver, Benefits Operations Manager** – Kathy joined our team in February. Kathy will oversee the IT section of Benefit Services. Prior to joining ADOA, she served at DES as the Business Manager for Business Systems Administration, managing the FMCS Financial System and was a Project Manager for the Division of Business and Finance. Before she started with the State, Kathy worked at both CGI and Arthur Andersen and was involved in implementing HR and Payroll systems for clients. Kathy graduated from the University of Arizona with a BS in Management Information Systems and Marketing.

**Amanda Accatino, Wellness Program and Communication Manager** – Amanda joined our team in March. Amanda will oversee the BeWell benefit program and communications. She previously held the Health & Wellness position at Arizona Public Service Company in the HR/Benefits department, and has served in various roles at APS over 23 years. She has MSEd in Health Program Management from Hunter College, City University of New York, and earned a Master's Certificate in Business Improvement from Auburn University. Combining her expertise and skills as a motivating speaker, consultant and health leader, she has diverse knowledge of in population health management, leadership, health program design, communications, research/evaluation, and health coaching.

**Kelly Sharritts, Budget/Audit Services Manager** – Kelly joined our team in March. Kelly will oversee the HRD and Benefit Services Budget and Audit Services team. She is a CPA with a BS and MS in Management Accounting from University of Maryland. She joins us most recently from American Traffic Solutions as a financial analyst, prior to that worked in both Accounting and Finance at US Airways, and prior to that in Public Accounting specializing in Employee Benefit Plan and Non Profit audits.

In order to ensure prompt service from Benefit Services, please refer to the following contact list:

<ul style="list-style-type: none"><li>Escalated assistance with member eligibility and claims issues</li><li>COBRA questions or billing</li><li>Retiree questions or billing</li></ul>	Email: <a href="mailto:Benefitsissues@azdoa.gov">Benefitsissues@azdoa.gov</a> 602-542-5008
<ul style="list-style-type: none"><li>Leave without pay questions or billing</li></ul>	Email: <a href="mailto:Benefitsoperations@azdoa.gov">Benefitsoperations@azdoa.gov</a>
<ul style="list-style-type: none"><li>Dependent eligibility audit</li></ul>	Email: <a href="mailto:Benefits-audit@azdoa.gov">Benefits-audit@azdoa.gov</a>
<ul style="list-style-type: none"><li>File issues</li></ul>	Email: <a href="mailto:Benefitsoperations@azdoa.gov">Benefitsoperations@azdoa.gov</a>
<ul style="list-style-type: none"><li>Wellness questions</li></ul>	Email: <a href="mailto:Wellness@azdoa.gov">Wellness@azdoa.gov</a>
<ul style="list-style-type: none"><li>Training enrollment</li></ul>	Elizabeth Schafer, Benefits Advocate 602-364-1388 <a href="mailto:elizabeth.schafer@azdoa.gov">elizabeth.schafer@azdoa.gov</a>

ISSUED

April 14, 2015