

State of Arizona

THE HARTFORD'S NEW TELEPHONIC CLAIMS PROCESS FOR:

Short-Term Disability,
Long-Term Disability, Life
and AD&D



Benefit Options

Choice. Value. Health.



State of Arizona Claim Submission Overview

- The Hartford is thrilled to have the State of Arizona employees with us as of 10/1/2009 for Short Term Disability, Long Term Disability (excluding ASRS LTD program members), Life and AD&D coverage
- **NO MORE PAPER CLAIMS!** All claims for disability, Life and AD&D incurred on or after 10/1/2009 should be reported to The Hartford by **calling 1-866-712-3442.**
- When reporting a new disability claim to The Hartford, Employees should be prepared with their treating physician's name and phone number.
- Hours of operation are 7 AM – 5 PM Arizona Time.

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How will Hartford get the Employer Information?

- The Hartford claims team will reach out to the on-site representative that is located at the ADOA to obtain Employer Eligibility information and return it to the claims office.
- The ADOA office will have access to claims reports and status.
- For questions please contact ADOA via email at beneissues@azdoa.gov or visit the Hartford web site for the State of Arizona at:

<http://groupbenefits.thehartford.com/arizona/>

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